

CONNECTING DATA, MACHINES AND PEOPLE

# Lifecycle Care in Real Time

Lifecycle Care is our comprehensive and systematic approach to managing customer assets; connecting data, machines and people to deliver a digitally-enabled customer experience in real time.



## Digitalization and the Internet of Things

Konecranes Service is using digitalization and the Internet of Things (IoT) to transform the delivery of maintenance services in every aspect of our day-to-day operations.

We give our customers transparency and speed through our digital ecosystem including yourKONECRANES.com customer portal, ecommerce site Konecranes STORE, global enterprise platforms and a growing number of productivity-enhancing apps.

### Connect

Inspectors and technicians input inspection and maintenance findings when on site. TRUCONNECT remote monitoring continuously gathers condition, usage and operating data and issues safety alerts.



### Get insights

Comprehensive usage data, maintenance information, asset details and service history are available in near real time on our customer portal, yourKONECRANES.com. Actionable insights can be drawn by observing anomalies, patterns and trends for a single asset or entire fleet.



### Optimize

Sharing our broad knowledge and experience, we provide recommendations, and discuss how each action can optimize operations and maintenance.

